



Mr. Mike's Neighborhood
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JANUARY NEWSLETTER

HI NEIGHBORS!

“There’s a difference between giving up and knowing when you’ve had enough.”
— William Bailey

IT’S SLOWLY COMING TO AN END

If you know me, which likely you don’t, you’d come to realize that I’m not a Superman that can continue to take the slings and arrows from Sun Communities, Park Management and my own Neighbors and continue to have a smile on my face. My feelings grow deep. I don’t always have a thick skin and water doesn’t always roll off my back like a duck. So if you find my rhetoric unpleasant, well I’m sorry. But I imagine you’d feel the same way under these circumstances.

It’s no secret that I started Mr. Mike’s Neighborhood just to piss off Sun Communities for the way they treated myself and my mother when she died. It was then that I realized there were REAL issues that I could address that Sun Communities and Park Management wouldn’t. That’s when I started creating programs that would make our Park the GEM it should be. But Mr. Mike’s Neighborhood was never meant to be a one person operation. It was meant to take us from being “just renters” like Sun Communities wants us to be, to creating a real HOME we could enjoy. And even when Miss Linda joined the Association and started putting some of her own money into it, it was still just two Neighbors trying give back to the Community we love, trying to create a better place to live, and to provide the motivation and inspiration to help our Neighbors just get through a day, as well as handling the mobile home living issues that sometimes makes life a little harder to manage.

“IF NOT ME, THEN WHO?”

Once I made the decision to spend the rest of my life at Lafayette Place Mobile Home Park, I also had to make a decision on what I wanted the rest of my life to mean. I moved here to take care of my Mom, but she died around 10 years ago. So now I’m here, what now? Once I became more involved in the Community, it was like a drug, I just couldn’t get enough. It got to the point where I became so stressed that I couldn’t do more. Add to that all the stress Sun Communities and Park Management donated, mentally, it just became a lot. And since I wasn’t getting much appreciation from my Community, I kept wondering why the hell I’m doing this in the first place? But then again, If Not Me, Then Who? So I became a Self-Proclaimed Advocate for My Community. My goal became to help those I could help, to promote a Culture of Neighbors and Neighborhoods, and Inspire everyone to become a Good Neighbor. No matter what happens to Mr. Mike’s Neighborhood, I’ll always be there for my Neighbors and do what I can.

I DIDN'T SIT ON MY HANDS WHEN I FOUND A NEED TO HELP MY COMMUNITY

Mr. Mike's Neighborhood was created during a time our Country, and our Community was in turmoil. We had a government that was allowing over 20 million undocumented into our Country without vetting. We had a mismanaged virus that was killing millions of Americans. And Sun Communities installed new Management, Joel Shekell, Regional Vice President whose goal was to cheapen our Park by not reinvesting money to make it the GEM it should be. When you tried to call the Office, no one answers. When you left a message, if the voicemail box wasn't full which I feel was on purpose, no one returns your call. When you require maintenance, it takes months to fulfill your request. When Sun Communities and Park Management would purposely lie and deceive you just to cover their asses, which showed the type of company they are. They felt that evicting you was easier for them than helping you. When our Seniors and Handicapped weren't being helped because their needs were always, "their responsibility" and not Park Management, someone had to do something.

So, after my mother passed, I asked Sun Communities if they would give me a little time to sell my mom's home. They said if I didn't continue to pay her rent even after she died, they would take the home. That was it for me. I had to do something. I couldn't believe that a Company, even when their only business is providing people with housing, could be so heartless and non-caring. And if they were doing it to me, they were also doing it to the Community. And they were, so I had to do something.

I ANOINTED MYSELF AS YOUR SELF-PROCLAIMED ADVOCATE

Again, **If Not Me, Then Who?** I couldn't imagine anyone else getting out of their comfort zone to help improve his/her Community. Thus, Mr. Mike's Neighborhood was created. I wanted to accomplish several things: first, to be there for any Neighbor who needed help, second, to provide a little more fun within our Community, and finally, to fight Sun Communities for our rights as tenants. Sounds easy, but it became a daunting task.

The moment we went live with our Association and website, Sun Communities handed down a mandate to Park Management that they were not allowed to **Acknowledge, Associate or Communicate** with Mike Whitty and the Association. Why do you think they handed down this mandate before we even started? One simple reason; they couldn't have us succeed. They didn't want any of their properties to think that they could start one. Because even though they don't want to provide any services to our Community, they didn't want anyone else to provide them either. And even though they knew they were breaking the law by singling out a resident to treat differently than any other resident, they still wanted to do it. If you want to get the whole story, read my article, "How Sun Communities Killed a Neighborhood Association."

I USED MY OWN MONEY

Since at this point I donated about \$3000 of my own money to start the Association, I had to find ways to develop programs that didn't cost me a lot since Sun Communities said that if I took donations I would be accused of Running a Business in the Park, which was against their rules. And I felt my Neighbors shouldn't have to pay a membership fee since many of us were living month-to-month. I even lowered myself to ask Sun Communities for a donation, they didn't say no, they just did like they've always done to me for three years, ignored me. After three years I have donated almost \$10,000 of my own money to make the Association a viable part of our Community. I believe it's more money than Joel Shekell has reinvested into our Community to make it the GEM it should be since he's been managing it. And you need to understand that the negative way he manages our Community is not an accident. It's meant to provide more money to their investors at the cost of our Neighbors. Since we don't live in West Bloomfield, we don't need to live in a quality Park according to the way he manages it.

My main goal was to develop a Culture of Neighbors and Neighborhoods, like I had when I was young.

So the first programs were the **“Smile & Wave” and “Hey Neighbor” Programs**. These were meant to get Neighbors to start getting comfortable communicating with each other without a cost. So, Miss Linda and I would sit out on the bench in front of my home and Smile & Wave at every vehicle that came in, and everyone that left. It was like welcoming you back home when you come in, and wishing you safe travels when you leave, and at the same time getting to feel comfortable with each other. Now we have Neighbors Smiling and Waving back, which I felt was a great move forward. Then, as Miss Linda and I would take our daily walk, we would say Hey Neighbor to everyone we passed. You’ll walk around the park and lower your head as you pass by a Neighbor without any acknowledgment at all. These two programs were meant to get you to at least say HI to your Neighbor as you pass and possibly form a dialogue, and maybe even a friendship. Miss Linda and I have made many friends from these programs. I think you can too.

LEADING BY EXAMPLE

OK, we’re on a roll, in the zone. We’re getting known, meeting Neighbors, having fun, helping those in need, it was starting to become something really good for me, which I hoped would become really good for you. If you’ve read my newsletters in the past, I’ve explained how all of this humanitarianism was new to me since I was pretty selfish throughout my life. So I was getting a healthy injection of “caring!” And remember, at this point I’m just one person caring for a Community that I felt needed a lot of “caring.” So it’s starting to become serious, and more stressful, to the point of having to see a Psychologist to figure out why Sun Communities was making it harder. Because Sun Communities directed their Park Management to come after me, my first year was both physically and mentally hard on me. I’m not going to go through everything they did, since it’s a lot, but if you’re interested read, “How Sun Communities Killed a Neighborhood Association.”

But we needed to keep going because I felt there were many Neighbors who have been lied to and deceived, told one thing then did something else, so trust, especially to someone you don’t hardly know, must be harder. I had to remain consistent with my message, to create a better Neighborhood, and lead by example. Miss Linda and I have never strayed from this message, though I never did a very good job convincing you. I feel like my concept of bringing a Community together will never get off the ground here, but that doesn’t mean that it can’t work somewhere else.

IS DOING GOOD FOR THE WRONG REASON STILL DOING GOOD?

Throughout the first year, having to deal with the slings and arrows of Sun Communities and Park Management, I questioned myself hundreds times why am I doing this? Was it because I had this epiphany to change my life and become a humanitarian, or did I just like the idea of being Mr. Mike, The King of Lafayette Place Mobile Home Park, and again, piss off Sun Communities? And even if I was doing a lot of good, was I doing it just to be liked and would that still be considered good? With this sudden change in my inner growth, this was a serious debate and caused even more stress since the past me would have never been concerned about this. Add to this the fact that I could have just stayed a resident and lived out the rest of my life here just like you, accepting however they decide to allow me to live here? But since we’re now going into our 4th year of operations, I can honestly say I was doing it for the good reason because it hurt when I couldn’t help more of you.

FIND THE NEED THEN FILL IT

There’s a different mentality that goes into thinking of yourself as “just a renter” to thinking of yourself as a “valued member of our Community.” Those of you who have passed by my home recently saw the sign that said, **“No matter how long you live here, make this your HOME.”** It’s a whole different way of how you perceive yourself as a resident here.

As Miss Linda and I became more recognizable in the Community, I felt that our Neighbors were not being appreciated by Sun Communities and Park Management. So I started thinking about how can I get my

Neighbors to feel better about living here? And the answer was so simple, show them some damn appreciation. So I created the Certificate of Appreciation Program where I acknowledged those Neighbors who had Beautiful Gardens, and displayed beautiful decorations for Thanksgiving and Christmas. I also took pictures and exhibited them on the website for everyone to see.

FREE BOOK LIBRARY AND FOOD PANTRY

Since I'm not one to sit on my hands when I see a problem, I moved on to my next programs. When I read that a great number of our children could not read at grade level, I created the Free Children's Book Library so your kids would always have books to read, and more importantly, to have more parents read to their kids. When I realized that Food Stamps don't go very far for some of our Neighbors, I created the Free Food Pantry. Both of these programs are, and will continue to be supported by our Neighbors. I've said many times, this is the greatest gift I have ever given anyone, and truly it is my greatest humanitarian achievement. And I'm so proud to be able to give it to you.

PORCH PIRATE PICKUP PROGRAM

I was visiting one of my Neighbors and we saw a guy jump out of his car, run up to the porch, steal a package and drove off. Porch Pirating is in the news every day in video and is a big problem. So we created a program so when you get a package and no one is at your home to take delivery, you can text me, I'll pick it up and you can retrieve it at #828 when you come home.

IT WAS IMPORTANT TO RECYCLE BACK TO OUR COMMUNITY

When Miss Linda would walk the Park, she would notice Neighbors who were throwing away good toys in the trash. So she started collecting them and I would put them in front of my home for Neighbors to take free of charge. They would go so fast we started asking for donations of toys, which led to donations of clothing and household and personal items. So we created **The Neighbors Giving Days** where every Saturday and Sunday we display the items our Neighbors have donated to their Community in front of my home #828 for our Neighbors to take free of charge. We didn't want these items going outside our Community when they were needed here. Our Community made this Program a great success and will continue in April when it gets a little warmer.

NO COMMUNICATION AND TRANSPARENCY FROM SUN COMMUNITIES

Have you ever noticed that the only communication we get from Sun Communities and Park Management is if someone lost a cat or to remind us that we owe them rent? But never what's going on, what are their plans, what are their reinvestment and upgrade plans to increase the quality of our Park, etc? It's because they don't want us to know anything. Folks, that's the big reason they don't want a Mr. Mike's Neighborhood in their properties. They don't want anyone questioning their decisions and knowing their business as I continue to do

So every month for 3 years I've written a Newsletter on the website to provide whatever information I could attain to my Community. It was also meant to inspire, motivate and educate our Neighbors on how manage living in a mobile home community. Obviously you know that this will be the last one I write.

BUT ALL IS NOT LOST

Though I won't be writing your Newsletters any longer, you still have the opportunity to gain more knowledge regarding the mobile home industry. The lack of Communication we experience here is the same in many Sun Communities properties based on online complaints. So I realized that Transparency may be the best way I can help mobile home residents around the country navigate this industry. So I created a website called **mobilehomerresident.com**. This website, which I've dubbed "**The Encyclopedia of Information for Mobile Home Residents**" currently has 120 articles that cover every aspect of mobile home living. And I'll be spending a lot of time promoting this site, which by the way is all the stuff I've learned

from Sun Communities. So I can at least thank them for my education. You can view these articles on your desktop, laptop, tablet or phone. Visit www.mobilehomerresident.com.

UNFORTUNATELY I DON'T ALWAYS HAVE A THICK SKIN

John F. Kennedy said, 'We must find time to stop and thank the people who make a difference in our lives.' Though we never take a bow for what we do, we don't always get much appreciation for what we do either. Here's what you failed to realize. When you put your heart and soul into something you are truly invested in, like the love I have for my Community, it becomes personal and I take it personally. I never claimed to be a Mother Theresa who would always turn the other cheek. The lack of appreciation I felt actually started a while ago when I sent a text to my grass cutting customers and asked "if you feel I've provided you good service, would you write a positive testimonial I can put on the website"? Just about every one replied with a yes, yet not one Neighbor provided one. So here's some examples in 2025. I passed out 68 Certificates of Appreciation this year and had 5 Neighbors text me a Thank You. I tried to have a Community picnic and only 26 Neighbors said they would come out from around 500 adults who live here. I tried to get donations for a Children's Sidewalk Chalk Art event and not one Neighbor donated. I tried to create a Free Fruit Pantry for the Kids and asked every home to donate one can of fruit per month. I'm embarrassed to say how many we received. My lawn service provides an Honor System for those who need their grass cut but don't currently have the money. This way they can pay when they have it. We had 23 Neighbors who took advantage of the Honor System but refused to pay for a total of \$600 lost. And most recently, I sent 128 Merry Christmas text messages to my Neighbors, and had 7 Neighbors reply back with their greeting. Doesn't the courtesy of a Thank You exist any longer? Have we become merely takers and not givers? Can you see how hard it is to not take this personally? You kept telling me you don't want to become involved with Mr. Mike's Neighborhood and I refused to listen. Well I think you were a better salesperson than I was.

WHAT YOU DON'T SEE BEHIND THE SCENES

So far what I've talked about are programs you can actually see. What you don't see is what we do behind the scenes.

- I have to purchase software, ink, paper, envelopes, stamps to mail a newsletter.
- When I mail you the newsletter, I have to write it, have it edited and send it to the printer. When it arrives I have to tri-fold them to save some money, print out addresses on the envelopes individually through my printer, place the stamps on the envelopes that I purchase, stuff the envelopes and mail them. Fortunately I have Miss Linda to help me with some of it.
- For the donations of clothes for our Neighbors Giving Days program, on Friday nights I have to take and dump the bags of clothes on the floor, refold them organizing into piles, clothes that may be too wrinkled I have to put them in the dryer, then hang all the hangables, setup the tables and carry everything out for display.
- For toys donated, since this is Miss Linda's area, she takes all the toys to her home and wash them so our Neighbors can take them already clean. She also at her own expense buys batteries for those toys that need them so our kids can start playing with them immediately.
- I write letters to State and Local Legislatures and have personally spoken to our past two Mayors trying to enact legislation that protects mobile home residents and regulates mobile home park owners.
- I've written letters to the Warren City Commission regarding Sun Communities lack of providing safety for our Community.

- I've purchased more advanced technology to take Mr. Mike's Neighborhood to the next level of Transparency for mobile home residents everywhere. It will help me provide more valuable information in both text and audio. This shows my commitment to making sure every mobile home resident has an answer to every question they may have. Currently I have around 120 articles and audios on mobilehomerresident.com and more ready to be posted.

- I send emails and letters to Sun Communities to include their Chairman, President, Division Vice President and Regional Vice President to fix our roads, clean our streets, lower our rents and treat our Neighbors with more respect. You can read the letter I just sent to the Sun Communities President and the letter I sent to the Warren City Commission.

Letter to Sun Communities President Tom McLaren

Letter to Warren City Commission

- I've sent emails to Sun Communities to have Xfinity and DTE fix the boxes that are falling or opened in fear of having our kids stick their hands in them. They apparently felt they were safe enough since they didn't respond. Do you think they made the right decision?

- I've sent emails regarding the way the Office Manager verbally abuses the Neighbors. They never responded so I assume they were OK with it.

- Miss Linda and I used to pick up every bit of trash that's not picked up by our Groundskeeper every day until I was informed that Sun Communities doesn't accept volunteerism, so we couldn't even help keep the Park Clean. So it remains dirty.

- Every Monday, Miss Linda and I, as a courtesy would put all the trash cans back by our Neighbors homes until I was accused of trespassing.

- When a Neighbors door was slamming in the wind, we used to walk on their porch and close it so they wouldn't be saddled with extras cost for a broken door, until Sun Communities said that it was trespassing and we were to inform the office to shut it, which they never did. In fact, they said that the only way I could shut their door is if the resident personally asked me to shut it. Hmmm.

- We used to pass out our newsletters door-to-door until Sun Communities accused me of Resident Annoyance. The Office staff would invade my privacy and space by taking pictures of me doing it.

So I hope you can see I'm not just sitting on my hands and doing nothing, enjoying the tenure as Mr. Mike. I'm always working on making your lives better as you live here, and will continue to handle whatever Sun Communities and Park Management throws at me.

I'M NEEDING TO CANCEL SOME PROGRAMS

After three years as Director of Mr. Mike's Neighborhood, I have a pretty good idea of what works for our Community and what doesn't. And sometimes you need to just stop beating your head against the wall trying to make something work that just isn't going to happen. Some of the programs are being cancelled for lack of participation and some for lack of appreciation. Both seemed to be bad.

Free Fruit Pantry - I asked my Community to donate just one can of fruit per month, which if even half the Community donated would have kept your kids in fruit for a year. But once the fruit Miss Linda and I purchased to start it was gone, the Pantry remained empty. So I made it another Food Pantry for now until I figure out what I want to do with it. I must be a weak Director if after 3 years I couldn't convince you for

one can of fruit.

Promoting a Neighborhood Culture - I'm going to stop trying to convince you to become involved. I'll continue to help those in need and provide the services I can without asking my Neighbors for any of help. My original goal was to bring Neighbors together, and what it proved was that our Community doesn't want to come together, no matter what type of program or philosophy I try.

Newsletter - Folks, I don't write the newsletter for me, I write it for you and have done it every month for three years. You must know I have data to show me how many clicks I get on the Newsletter Page and it's hardly enough to mention without embarrassment. It takes a lot to write a 2 to 5 page newsletter, and since you don't read them, you'll not have the experience of reading some of the great works of one of Lafayette Place's great writers. If you think it's easy, just try writing two paragraphs and make them sound good. Park Management tried writing one for two months, and that's as long as it lasted. So though I'm stopping the newsletter, you can get plenty of information at mobilehomerresident.com. And since mailing the newsletter to you costs me \$220 per mailing, I definitely won't be doing this any longer.

Certificate of Appreciation - The whole purpose of the Certificate of Appreciation was to let my Neighbors know that even though Sun Communities and Park Management doesn't care, Mr. Mike's Neighborhood appreciated your efforts to make our Community beautiful with your splendid Gardens and colorful Decorations. And so you deserved to know that someone did appreciate you. But we eventually realized that recognizing their efforts, creating and delivering their Certificates, and putting their pictures on the website for everyone to see just wasn't enough for a simple "Thank You." So again My Community spoke and said this program is not necessary and its gone.

Pictures - Since I'm going to assume that even fewer Neighbors will be coming to the website since there's no newsletter, I can't see spending the time posting beautiful pictures that wouldn't be viewed.

HERE'S WHAT WE WILL CONTINUE PROVIDING

First of all, Mr. Mike's Neighborhood is not going away. We will still be here for you in every way we can. We'll continue to keep the website online since I'll still need to transmit information, we'll continue to help any and every Neighbor that needs help when we can, we will continue the Smile and Wave and The Hey Neighbor Programs, we will continue the Free Food Pantry and Free Book Library until Sun Communities tears it down, and we will continue the Neighbors Giving Days Program in April since it's not visited much when it's cold. By texting me we will still pick up packages under the Porch Pirate Pickup Program. I'll also continue to fight for your rights as a mobile home resident, and continue to fight Sun Communities to invest more money into making our Community the GEM it should be. Last but definitely not least, Miss Linda and I will continue to inspire and motivate you to believe you are important to our Community and can experience a better Quality of Life.

FINAL THOUGHTS:

In February I'll be 77 years old, so honestly I don't know how much more time I have left on this earth. I don't know if Sun Communities will just wait me out, or plan on another attempt to send their lawyers after me to bring down Association like they did before. The only thing certain is that my end will come while I'm living here. Though the aches and pains never go away, I'm in great shape and think I can last at least another 10 years living at Lafayette Place. It now comes down to questioning how much can I do for My Community and mobile home residents everywhere in 10 years despite the anxiety I experience here.

The worst part is, if I pass, Mr. Mike's Neighborhood will pass with me. Since no one will want to step forward and continue all the good work we will have accomplished, it will cease to exist. That's why it's even more important to keep working on it to increase its value so I can eventually be able to create a full

program on what a resident would need to succeed in their mobile home park and be able to pass it along.

OVERALL, MR. MIKE'S NEIGHBORHOOD IS A SUCCESS!!!!

When you help feed those in our Community that are hungry, when you help provide clothes and toys free of charge, when we help your children attain stronger reading skills, how can anyone say that Mr. Mike's Neighborhood hasn't been successful? You should also understand that the original model of Mr. Mike's Neighborhood would never have been allowed to succeed. Sun Communities would never acknowledge or endorse Mr. Mike's Neighborhood, and without their endorsement, which would have given us real legitimacy, acceptance wouldn't come as easy. Maybe I was overzealous to think I could change the Culture in our Community and have you experience a better quality of life? As good as Mr. Mike's Neighborhood has been for Lafayette Place, it could have been a hundred times better with Sun Communities and Park Management support. We could have lived in the greatest Community around. So we'll continue to do what we can.

Despite the disappointments I've experienced in this newsletter, which can be counted as growing pains, the fact remains we have hundreds of fans, and have helped hundreds of Neighbors since we started. We know you're taking advantage of our Food Pantries since we have to constantly refill them. So thank you to our Angels who provide the food to our Community for us to display. And we know you love our Neighbors Giving Days weekends where your Neighbors provide clothing, toys and whatnots to recycle back into the Community. And the majority of clothes we get are really nice, all worthy of a re-wear. The program seems to work best in warm weather so we'll start it up again in April, unless we get some really nice weekends.

It's important that I make Mr. Mike's Neighborhood work so mobile home Neighbors in other Parks may become motivated to do the same. I can't understand why every mobile home Community wouldn't want a Mr. Mike's Neighborhood in their communities. Can you? So once I start raising a little more money, I'll start marketing our programs and websites to other Sun Communities properties.

PARK MANAGEMENT AND SUN COMMUNITIES ARE YOUR REPRESENTATIVES

These people who are responsible for our Community. They are the ones who get paid for helping you. So, if you have a question, concern or maintenance issue, they should always be your first call. If they don't answer the phone, if the voicemail box is full, if they don't return your call, if they can't answer your question or say it's your responsibility, then give me a call and I'll help you.

MORE EVICTIONS WILL HAPPEN, MORE NEIGHBORS WILL LEAVE

The Cost-of-Living increase for 2026 is 2.6%. The rent increase from Sun Communities is 6%, over double the increase you'll experience in your benefits. As you can see, Sun Communities is already putting many of us in the rears to be able to keep up with their rent increase, so the chances are you'll leave here to find a place that is more affordable. Calculating a few figures, if Sun Communities continue the increases at this rate, within 7 years I'll be paying \$1000 per month as a home owner for a slab of concert with no amenities and no love from our Park Owner and Park Management. A lease Neighbor who's currently paying around \$1200 per month will be paying around \$1600 per month for a single-wide. They need to stop using the word "affordable" in their marketing. I'm informing you of this so you can make logical, positive decisions to protect your family in the future because Sun Communities will not blink an eye to get rid of you and bring in someone else. And protection for your family is the key.

This year I'll checking with every mobile home park within a 20 mile radius to see what they are charging for rents which will provide greater flexibility with your future decisions. The one thing you can trust about Mr. Mike and Mr. Mike's Neighborhood is that we will be totally transparent with you, just as we do with

Sun Communities. They'll never be able to say we didn't inform them before every thing we do.

DON'T EXPECT OUR PROPERTY TO IMPROVE

I didn't like Marco Spadoni when he was our Regional Vice President. He was a typical Sun Communities clone so nothing new. But he was investing in our Community to make it the GEM it should be. So he must have spent too much money on Lafayette Place since they replaced him with Joel Shekell who stopped any investments over the last three years, and I'm sure he will continue the lack of spending into 2026. He must get a bonus for how much money he saves his company. And since he doesn't have to live here, and it's not his HOME like it is mine, I'm sure he doesn't much care what it looks like. We'll continue to see trash in the streets, gravel and glass in the streets, more potholes, more crumbling curbs, and for this we get charged more rent so they can provide, "more and better services.". I'm also sure he knows I will continue to fight him and Sun Communities to create a better living experience for all my Neighbors. But Joel's just a kid trying to make his stripes to rise up the Sun Communities ladder. I'm positive he'll get the promotions he deserves.

THE TRICKLE DOWN EFFECT

About a month ago, I sent that Formal Complaint to the Sun Communities President John McLaren you hopefully read at the beginning of this newsletter. If you haven't, here's another link. It is a "must read". This is a guy where supposedly "the buck stops here." So when they received the Formal Complaint, they have all my contact information and could have sent these simple replies:

- "We received your Complaint and is forwarding it to the proper channels."
- "We at Sun Communities take complaints very seriously. Someone will be contacting you soon."
- "Since you included legal prescedent, we have passed your complaint to our legal department."
- "We will be assembling all parties together to discuss this further."

Sounds simple doesn't it. But Mr. McLaren and his department just decided to ignore it, which means that his Vice Presidents will ignore complaints, which means Park Management will ignore your complaint. Since you can see the "Trickle Down Effect," you can see that complaints mean nothing to them, and they will not be affected by complaints. Sun Communities likely includes ignoring in their training because Joel and Park Management also ignore my emails. So you can see this is their process, and just proves my feeling that Sun Communities does not like people, they only like rent. Which is remarkable to me since people pay their salaries. You would think they'd treat us with more respect since we support their company. They forgot, or maybe never knew that we are their customers, not their investors. Without us they have no way to pay their investors. So it would be nice if they treated us this way.

TO MY NORTH LAFAYETTE NEIGHBORS

The way our Park is laid out, the only time I get to see my North Lafayette Neighbors is when Miss Linda and I take our walk at noon, so we don't get to see many of you. I get to know my South Lafayette Neighbors every time they pass by my home. So my request is that you take a different route once a week, maybe on a Saturday so you can read the message boards and see what we have to give away during our Neighbors Giving Days. And of course, never hesitate to stop by and say HI!

MISS LINDA

If you'll notice, I haven't talked much about Miss Linda in this newsletter, though she deserves a lot of talking about. Though she is a valuable part of Mr. Mike's Neighborhood, this newsletter was meant to layout some past disappointments and future groundwork.

THE REAL FINAL THOUGHT:

Just because we have needed to make some adjustments with our Association doesn't mean that Mr. Mike's Neighborhood, Mr. Mike and Miss Linda will abandon you. We will continue to provide you all the care and services we can.